

Students residing outside of North Carolina while taking online courses at Tri-County may also file a complaint with their state. Below is a list of agencies in each state responsible for handling complaints regarding out-of-state distance education programs:

State	Agency	Contact information
Alabama	Alabama Department of Postsecondary Education	P.O. Box 302000 Montgomery, AL 36130-2000 Telephone: 334-242-1998 Fax: 334-242-0268 Complaint Process
Alaska	Alaska Commission on Postsecondary Education	P.O. Box 110505 Juneau, AK 99811-0505 Complaint Process
Arizona	Arizona State Board for Private Postsecondary Education	1400 W. Washington St. Phoenix, AZ 85007 Complaint Form
Arkansas	Arkansas Department of Higher Education	423 Main St., Suite 400 Little Rock, AR 72201 ICAC@adhe.edu Complaint Form
California	Bureau for Private Postsecondary Education	P.O. Box 980818 W. Sacramento, CA 95798-0818 bppe@dca.ca.gov Complaint Form
Colorado	Colorado Department of Higher Education	1560 Broadway, Suite 1600 Denver, CO 80202 Complaint Process

Connecticut	Office of Higher Education	61 Woodland Street Hartford, CT 06105-2326 Telephone: 860-947-1822
		Complaint Process
Delaware	Delaware Department of Education	Delaware Higher Education Office Teacher and Administrator Quality John W. Collette Resource Center 35 Commerce Way Dover, DE 19904 Telephone: 302-857-3388
District of Columbia	District of Columbia Education Licensure Commission	810 First Street, NE 9th Floor Washington, DC 20002
		Complaint Process
Florida	Florida Department of Education	Commission for Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Fax: 850-245-3238 cieinfo@fldoe.org Complaint Process
Georgia	Nonpublic Postsecondary Education Commission	2082 East Exchange Place, Suite 220 Tucker, GA 30084-5305 Telephone: 770-414-3300 Fax: 770-414-3309
		Complaint Process
Hawaii	Hawaii Post-secondary Education Authorization Program	P.O. Box 541 Honolulu, HI 96809
		Complaint Form
Idaho	Idaho Board of Education	650 West State Street P.O. Box 83720 Boise, ID 83720-0037

Telephone: 208-334-2270
Fax: 208-334-2632

[Complaint Process](#)

Illinois

Illinois Board of Higher Education

1 N Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Institutional Complaint Hotline:
217-782-2551

[Complaint Process](#)

Indiana

Indiana Board for Proprietary
Education

Telephone: 317-464-4400

[Complaint Process](#)

Iowa

Iowa College Student Aid
Commission

430 East Grand Ave.
5th Floor
Des Moines, IA 50309-1920
Telephone: 515-725-3400

[Complaint Process](#)

Kansas

Kansas Board of Regents

1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Telephone: 785-296-3421

[Complaint Process](#)

Kentucky

Kentucky Council on
Postsecondary Education

Director of Postsecondary Licensing
Council on Postsecondary Education
1024 Capitol Center Dr.
Suite 320
Frankfort, KY 40601

[Complaint Process](#)

Louisiana

Louisiana Board of Regents

Consumer Protection Division
Office of the Attorney General

Consumer Protection Division
Office of the Attorney General
P.O. Box 94005

Baton Rouge, LA 70804-9005
Telephone: 1-800-351-4889

[Complaint Process](#)

Maine

State of Maine
Department of Education

23 State House Station
Augusta, Maine, 04333-0023

[Complaint Form](#)

Maryland

Maryland Higher Education
Commission

Office of the Attorney General,
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202

[Complaint Process](#)

Massachusetts

Massachusetts Board of Higher
Education

One Ashburton Place
Room 1401
Boston, MA 02108

[Complaint Process](#)

Michigan

State of Michigan

Department of Licensing & Regulatory
Affairs
Corporations, Securities & Commercial
Licensing Bureau
Administrative Services Section-
Complaint Intake
P.O. Box 30018
Lansing, MI 48909

[Complaint Form](#)

Minnesota

Registration & Licensing
Minnesota Office of Higher
Education

1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
Telephone: 1-800-657-3866

[Complaint Process](#)

Mississippi

Mississippi Commission on
College Accreditation

3825 Ridgewood Road
Jackson, MS 39211-6453
Telephone: 601-432-6372
Fax: 601-432-6225

[Complaint Process](#)

Missouri

Missouri Department of Higher
Education

205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Telephone: 1-800-473-6757
Fax: 573-751-6635

[Complaint Info](#)

Montana

Montana University System
Office of the Commissioner of
Higher Education

2500 Broadway
P.O. Box 203201
Helena, MT 59620-3201
Telephone: 406-444-6570

[Complaint Process](#)

Nebraska

Nebraska Coordinating
Commission for Postsecondary
Education

P.O. Box 95005
Lincoln, NE 68509-5005
Telephone: 402-471-2847

[Filing a Complaint](#)

Nevada

Nevada Commission on
Postsecondary Education

8778 South Maryland Parkway, Suite
115
Las Vegas, NV 89123

[Filing a Complaint](#)

New Hampshire

New Hampshire Department of
Education, Division of Higher
Education, Higher Education

101 Pleasant Street
Concord, NH 03301
Telephone: 603-271-3494

[Filing a Complaint](#)

New Jersey

New Jersey Secretary of Higher Education

20 West State Street, 4th Floor
P.O. Box 542
Trenton, NJ 08625-0542
Telephone: 609-292-7225

[Complaint Process](#)

New Mexico

New Mexico Higher Education Department

2044 Galisteo St., Suite 4
Santa Fe, NM 87505
Telephone: 505-476-8400

[Complaint Form](#)

New York

Office of College and University Evaluation
New York State Education Department

89 Washington Ave., Room 969 EBA
Albany, NY 12234
Telephone: 518-474-1551
Fax: 518-486-2779

[Filing a Complaint](#)

North Carolina

University of North Carolina System Office

North Carolina Post-Secondary Education Complaints
c/o Student Complaints
University of North Carolina System Office
910 Raleigh Road, Chapel Hill, NC
27515-2688

[Filing a complaint](#)

North Dakota

Director of Distance Education & State Authorization

600 East Capital Ave.
Bismarck, ND 58501-1217
Telephone: 701-328-2678

[Filing a Complaint](#)

Ohio

Ohio Department of Higher Education

25 South Front Street
Columbus, OH 43215
Telephone: 614-466-6000

[Filing a Complaint](#)

Oklahoma	Oklahoma State Regents for Higher Education	655 Research Parkway, Suite 200 Oklahoma City, OK 73104 Telephone: 405-225-9100	Complaint Process
Oregon	Higher Education Coordinating Commission	ATTN: Complaints-ODA 775 Court St. NE Salem, OR 97301 Telephone: 503-947-5716	Complaint Form
Pennsylvania	Bureau of Postsecondary & Adult Education Pennsylvania Department of Education	333 Market Street, 12th Floor Harrisburg, PA 17126-0333	Complaint Form
Puerto Rico	Puerto Rico Council on Higher Education	P.O. Box 19900 San Juan, PR 00910-1900 Telephone: 787-641-7100 Fax: 787-641-2573	
Rhode Island	Commissioner of Higher Education Rhode Island Office of Higher Education	Shepard Building, Suite 524 80 Washington Street Providence, RI 02903 Telephone: 401-456-6008	Complaint Process
South Carolina	South Carolina Commission on Higher Education Academic Affairs & Licensing	1122 Lady St., Suite 300 Columbia, SC 29201 Telephone: 803-737-2260 Fax: 803-737-2297	Complaint Form
South Dakota	South Dakota Board of Regents	306 E. Capitol Ave., Suite 200 Pierre, SD 57501	

[Complaint Form](#)

Tennessee

Tennessee Higher Education
Commission

Division of Postsecondary State
Authorization
404 James Robertson Parkway, Suite
1900
Nashville, TN 37243
Telephone: 615-741-3605

[Complaints](#)

Texas

Texas Higher Education
Coordinating Board

College Readiness & Success Division
P.O. Box 12788
Austin, TX 78711-2788
Telephone: 512-427-6101

[Complaint Process](#)

Utah

Utah Division of Consumer
Protection

[Complaint Process](#)

Vermont

Vermont Department of
Education

120 State Street
Montpelier, VT 05620-2501
Telephone: 802-828-3135

[Complaint Process](#)

Virginia

Virginia State Council of Higher
Education

101 N. 14th St., 10th Floor
James Monroe Bldg.
Richmond, VA 23219
Telephone: 804-225-2600

[Complaint Process](#)

Washington

Washington Workforce Training
and Education Coordinating Board

[Complaint Process](#)

West Virginia

West Virginia Higher Education
Policy Commission
Community & Technical College
System of West Virginia

1018 Kanawha Blvd. East, Suite 700
Charleston, WV 25301
Telephone: 304-558-4016

[Complaint Process](#)

Wisconsin

Wisconsin Educational Approval
Board

[Complaint Process](#)

Wyoming

Wyoming Department of
Education

Hathaway Building, 2nd Floor
2300 Capitol Avenue
Cheyenne, WY 82002-0050

[Complaint Form](#)

State Authorization Complaints