

Students residing outside of North Carolina while taking online courses at Tri-County may also file a complaint with their state. Below is a list of agencies in each state responsible for handling complaints regarding out-of-state distance education programs:

State	Agency	Contact information
Alabama	Alabama Department of Postsecondary Education	P.O. Box 302000 Montgomery, AL 36130-2000 Telephone: 334-242-1998 Fax: 334-242-0268 Complaint Process
Alaska	Alaska Commission on Postsecondary Education	P.O. Box 110505 Juneau, AK 99811-0505 Complaint Process
Arizona	Arizona State Board for Private Postsecondary Education	1400 W. Washington St. Phoenix, AZ 85007 Complaint Form
Arkansas	Arkansas Department of Higher Education	423 Main St., Suite 400 Little Rock, AR 72201 ICAC@adhe.edu Complaint Form
California	Bureau for Private Postsecondary Education	P.O. Box 980818 W. Sacramento, CA 95798-0818 bppe@dca.ca.gov Complaint Form
Colorado	Colorado Department of Higher Education	1560 Broadway, Suite 1600 Denver, CO 80202 Complaint Process

Connecticut	Office of Higher Education	61 Woodland Street Hartford, CT 06105-2326 Telephone: 860-947-1822
		Complaint Process
Delaware	Delaware Department of Education	Delaware Higher Education Office Teacher and Administrator Quality John W. Collette Resource Center 35 Commerce Way Dover, DE 19904 Telephone: 302-857-3388
District of Columbia	District of Columbia Education Licensure Commission	810 First Street, NE 9th Floor Washington, DC 20002
		Complaint Process
Florida	Florida Department of Education	Commission for Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Fax: 850-245-3238 cieinfo@fldoe.org Complaint Process
Georgia	Nonpublic Postsecondary Education Commission	2082 East Exchange Place, Suite 220 Tucker, GA 30084-5305 Telephone: 770-414-3300 Fax: 770-414-3309
		Complaint Process
Hawaii	Hawaii Post-secondary Education Authorization Program	P.O. Box 541 Honolulu, HI 96809
		Complaint Form
Idaho	Idaho Board of Education	650 West State Street P.O. Box 83720 Boise, ID 83720-0037

Telephone: 208-334-2270
Fax: 208-334-2632

[Complaint Process](#)

Illinois	Illinois Board of Higher Education	1 N Old State Capitol Plaza, Suite 333 Springfield, IL 62701-1377 Institutional Complaint Hotline: 217-782-2551
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[Complaint Process](#)

Indiana	Indiana Board for Proprietary Education	Telephone: 317-464-4400
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[Complaint Process](#)

Iowa	Iowa College Student Aid Commission	430 East Grand Ave. 5th Floor Des Moines, IA 50309-1920 Telephone: 515-725-3400
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[Complaint Process](#)

Kansas	Kansas Board of Regents	1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368 Telephone: 785-296-3421
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[Complaint Process](#)

Kentucky	Kentucky Council on Postsecondary Education	Director of Postsecondary Licensing Council on Postsecondary Education 1024 Capitol Center Dr. Suite 320 Frankfort, KY 40601
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[Complaint Process](#)

Louisiana	Louisiana Board of Regents Consumer Protection Division Office of the Attorney General	Consumer Protection Division Office of the Attorney General P.O. Box 94005
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Baton Rouge, LA 70804-9005
Telephone: 1-800-351-4889

[Complaint Process](#)

Maine

State of Maine
Department of Education

23 State House Station
Augusta, Maine, 04333-0023

[Complaint Form](#)

Maryland

Maryland Higher Education
Commission

Office of the Attorney General, Consumer
Protection Division
200 St. Paul Place
Baltimore, MD 21202

[Complaint Process](#)

Massachusetts

Massachusetts Board of Higher
Education

One Ashburton Place
Room 1401
Boston, MA 02108

[Complaint Process](#)

Michigan

State of Michigan

Department of Licensing & Regulatory
Affairs
Corporations, Securities & Commercial
Licensing Bureau
Administrative Services Section-
Complaint Intake
P.O. Box 30018
Lansing, MI 48909

[Complaint Form](#)

Minnesota

Registration & Licensing
Minnesota Office of Higher
Education

1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
Telephone: 1-800-657-3866

[Complaint Process](#)

Mississippi	Mississippi Commission on College Accreditation	3825 Ridgewood Road Jackson, MS 39211-6453 Telephone: 601-432-6372 Fax: 601-432-6225	Complaint Process
Missouri	Missouri Department of Higher Education	205 Jefferson Street P.O. Box 1469 Jefferson City, MO 65102-1469 Telephone: 1-800-473-6757 Fax: 573-751-6635	Complaint Info
Montana	Montana University System Office of the Commissioner of Higher Education	2500 Broadway P.O. Box 203201 Helena, MT 59620-3201 Telephone: 406-444-6570	Complaint Process
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	P.O. Box 95005 Lincoln, NE 68509-5005 Telephone: 402-471-2847	Filing a Complaint
Nevada	Nevada Commission on Postsecondary Education	8778 South Maryland Parkway, Suite 115 Las Vegas, NV 89123	Filing a Complaint
New Hampshire	New Hampshire Department of Education, Division of Higher Education, Higher Education	101 Pleasant Street Concord, NH 03301 Telephone: 603-271-3494	Filing a Complaint
New Jersey	New Jersey Secretary of Higher Education	20 West State Street, 4th Floor P.O. Box 542	

Trenton, NJ 08625-0542
Telephone: 609-292-7225

[Complaint Process](#)

New Mexico	New Mexico Higher Education Department	2044 Galisteo St., Suite 4 Santa Fe, NM 87505 Telephone: 505-476-8400
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[Complaint Form](#)

New York	Office of College and University Evaluation New York State Education Department	89 Washington Ave., Room 969 EBA Albany, NY 12234 Telephone: 518-474-1551 Fax: 518-486-2779
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[Filing a Complaint](#)

North Carolina	University of North Carolina System Office	North Carolina Post-Secondary Education Complaints 910 Raleigh Road Chapel Hill, NC 27514 studentcomplaint@northcarolina.edu
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Telephone: 919-962-4588

[Filing a complaint](#)

North Dakota	Director of Distance Education & State Authorization	600 East Capital Ave. Bismarck, ND 58501-1217 Telephone: 701-328-2678
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[Filing a Complaint](#)

Ohio	Ohio Department of Higher Education	25 South Front Street Columbus, OH 43215 Telephone: 614-466-6000
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[Filing a Complaint](#)

Oklahoma	Oklahoma State Regents for Higher Education	655 Research Parkway, Suite 200 Oklahoma City, OK 73104 Telephone: 405-225-9100
		Complaint Process
Oregon	Higher Education Coordinating Commission	ATTN: Complaints-ODA 775 Court St. NE Salem, OR 97301 Telephone: 503-947-5716
		Complaint Form
Pennsylvania	Bureau of Postsecondary & Adult Education Pennsylvania Department of Education	333 Market Street, 12th Floor Harrisburg, PA 17126-0333
		Complaint Form
Puerto Rico	Puerto Rico Council on Higher Education	P.O. Box 19900 San Juan, PR 00910-1900 Telephone: 787-641-7100 Fax: 787-641-2573
Rhode Island	Commissioner of Higher Education Rhode Island Office of Higher Education	Shepard Building, Suite 524 80 Washington Street Providence, RI 02903 Telephone: 401-456-6008
		Complaint Process
South Carolina	South Carolina Commission on Higher Education Academic Affairs & Licensing	1122 Lady St., Suite 300 Columbia, SC 29201 Telephone: 803-737-2260 Fax: 803-737-2297
		Complaint Form
South Dakota	South Dakota Board of Regents	306 E. Capitol Ave., Suite 200 Pierre, SD 57501

[Complaint Form](#)

Tennessee

Tennessee Higher Education Commission

Division of Postsecondary State Authorization
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Telephone: 615-741-3605

[Complaints](#)

Texas

Texas Higher Education Coordinating Board

College Readiness & Success Division
P.O. Box 12788
Austin, TX 78711-2788
Telephone: 512-427-6101

[Complaint Process](#)

Utah

Utah Division of Consumer Protection

[Complaint Process](#)

Vermont

Vermont Department of Education

120 State Street
Montpelier, VT 05620-2501
Telephone: 802-828-3135

[Complaint Process](#)

Virginia

Virginia State Council of Higher Education

101 N. 14th St., 10th Floor
James Monroe Bldg.
Richmond, VA 23219
Telephone: 804-225-2600

[Complaint Process](#)

Washington

Washington Workforce Training and Education Coordinating Board

[Complaint Process](#)

West Virginia

West Virginia Higher Education
Policy Commission
Community & Technical College
System of West Virginia

1018 Kanawha Blvd. East, Suite 700
Charleston, WV 25301
Telephone: 304-558-4016

[Complaint Process](#)

Wisconsin

Wisconsin Educational Approval
Board

[Complaint Process](#)

Wyoming

Wyoming Department of
Education

Hathaway Building, 2nd Floor
2300 Capitol Avenue
Cheyenne, WY 82002-0050

[Complaint Form](#)

State Authorization Complaints