

Students residing outside of North Carolina while taking online courses at Tri-County may also file a complaint with their state. Below is a list of agencies in each state responsible for handling complaints regarding out-of-state distance education programs:

State	Agency	Contact information
Alabama	Alabama Department of Postsecondary Education	P.O. Box 302000 Montgomery, AL 36130-2000 Telephone: 334-242-1998 Fax: 334-242-0268 Complaint Process
Alaska	Alaska Commission on Postsecondary Education	P.O. Box 110505 Juneau, AK 99811-0505 Complaint Process
Arizona	Arizona State Board for Private Postsecondary Education	1400 W. Washington St. Phoenix, AZ 85007 Complaint Form
Arkansas	Arkansas Department of Higher Education	423 Main St., Suite 400 Little Rock, AR 72201 ICAC@adhe.edu Complaint Form
California	Bureau for Private Postsecondary Education	P.O. Box 980818 W. Sacramento, CA 95798-0818 bppe@dca.ca.gov Complaint Form
Colorado	Colorado Department of Higher Education	1560 Broadway, Suite 1600 Denver, CO 80202 Complaint Process

Connecticut	Office of Higher Education	61 Woodland Street Hartford, CT 06105-2326 Telephone: 860-947-1822
		Complaint Process
Delaware	Delaware Department of Education	Delaware Higher Education Office Teacher and Administrator Quality John W. Collette Resource Center 35 Commerce Way Dover, DE 19904 Telephone: 302-857-3388
		Complaint Process
District of Columbia	District of Columbia Education Licensure Commission	810 First Street, NE 9th Floor Washington, DC 20002
		Complaint Process
Florida	Florida Department of Education	Commission for Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Fax: 850-245-3238 cieinfo@fldoe.org Complaint Process
Georgia	Nonpublic Postsecondary Education Commission	2082 East Exchange Place, Suite 220 Tucker, GA 30084-5305 Telephone: 770-414-3300 Fax: 770-414-3309
		Complaint Process
Hawaii	Hawaii Post-secondary Education Authorization Program	P.O. Box 541 Honolulu, HI 96809
		Complaint Form
Idaho	Idaho Board of Education	650 West State Street P.O. Box 83720

Boise, ID 83720-0037
Telephone: 208-334-2270
Fax: 208-334-2632

[Complaint Process](#)

Illinois Illinois Board of Higher Education 1 N Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
Institutional Complaint Hotline:
217-782-2551

[Complaint Process](#)

Indiana Indiana Board for Proprietary
Education Telephone: 317-464-4400

[Complaint Process](#)

Iowa Iowa College Student Aid
Commission 430 East Grand Ave.
5th Floor
Des Moines, IA 50309-1920
Telephone: 515-725-3400

[Complaint Process](#)

Kansas Kansas Board of Regents 1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Telephone: 785-296-3421

[Complaint Process](#)

Kentucky Kentucky Council on
Postsecondary Education Director of Postsecondary Licensing
Council on Postsecondary Education
1024 Capitol Center Dr.
Suite 320
Frankfort, KY 40601

[Complaint Process](#)

Louisiana Louisiana Board of Regents Consumer Protection Division
Office of the Attorney General
P.O. Box 94005

Consumer Protection Division
Office of the Attorney General

Baton Rouge, LA 70804-9005
Telephone: 1-800-351-4889

[Complaint Process](#)

Maine

State of Maine
Department of Education

23 State House Station
Augusta, Maine, 04333-0023

[Complaint Form](#)

Maryland

Maryland Higher Education
Commission

Office of the Attorney General, Consumer
Protection Division
200 St. Paul Place
Baltimore, MD 21202

[Complaint Process](#)

Massachusetts

Massachusetts Board of Higher
Education

One Ashburton Place
Room 1401
Boston, MA 02108

[Complaint Process](#)

Michigan

State of Michigan

Department of Licensing & Regulatory
Affairs
Corporations, Securities & Commercial
Licensing Bureau
Administrative Services Section-
Complaint Intake
P.O. Box 30018
Lansing, MI 48909

[Complaint Form](#)

Minnesota

Registration & Licensing
Minnesota Office of Higher
Education

1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
Telephone: 1-800-657-3866

[Complaint Process](#)

Mississippi	Mississippi Commission on College Accreditation	3825 Ridgewood Road Jackson, MS 39211-6453 Telephone: 601-432-6372 Fax: 601-432-6225	Complaint Process
Missouri	Missouri Department of Higher Education	205 Jefferson Street P.O. Box 1469 Jefferson City, MO 65102-1469 Telephone: 1-800-473-6757 Fax: 573-751-6635	Complaint Info
Montana	Montana University System Office of the Commissioner of Higher Education	2500 Broadway P.O. Box 203201 Helena, MT 59620-3201 Telephone: 406-444-6570	Complaint Process
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	P.O. Box 95005 Lincoln, NE 68509-5005 Telephone: 402-471-2847	Filing a Complaint
Nevada	Nevada Commission on Postsecondary Education	8778 South Maryland Parkway, Suite 115 Las Vegas, NV 89123	Filing a Complaint
New Hampshire	New Hampshire Department of Education, Division of Higher Education, Higher Education	101 Pleasant Street Concord, NH 03301 Telephone: 603-271-3494	Filing a Complaint
New Jersey	New Jersey Secretary of Higher Education	20 West State Street, 4th Floor P.O. Box 542	

Trenton, NJ 08625-0542
Telephone: 609-292-7225

[Complaint Process](#)

New Mexico	New Mexico Higher Education Department	2044 Galisteo St., Suite 4 Santa Fe, NM 87505 Telephone: 505-476-8400
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[Complaint Form](#)

New York	Office of College and University Evaluation New York State Education Department	89 Washington Ave., Room 969 EBA Albany, NY 12234 Telephone: 518-474-1551 Fax: 518-486-2779
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[Filing a Complaint](#)

North Carolina	University of North Carolina System Office	North Carolina Post-Secondary Education Complaints 223 S. West Street, Suite 1800 Raleigh, NC 27603 (919) 962-4550
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studentcomplaint@northcarolina.edu

Telephone: 919-962-4588

[Filing a complaint](#)

If you choose to mail a complaint, please use the following address:

Consumer Protection Division
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001

North Dakota	Director of Distance Education & State Authorization	600 East Capital Ave. Bismarck, ND 58501-1217 Telephone: 701-328-2678
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[Filing a Complaint](#)

Ohio

Ohio Department of Higher
Education

25 South Front Street
Columbus, OH 43215
Telephone: 614-466-6000

[Filing a Complaint](#)

Oklahoma

Oklahoma State Regents for
Higher Education

655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Telephone: 405-225-9100

[Complaint Process](#)

Oregon

Higher Education Coordinating
Commission

ATTN: Complaints-ODA
775 Court St. NE
Salem, OR 97301
Telephone: 503-947-5716

[Complaint Form](#)

Pennsylvania

Bureau of Postsecondary & Adult
Education
Pennsylvania Department of
Education

333 Market Street, 12th Floor
Harrisburg, PA 17126-0333

[Complaint Form](#)

Puerto Rico

Puerto Rico Council on Higher
Education

P.O. Box 19900
San Juan, PR 00910-1900
Telephone: 787-641-7100
Fax: 787-641-2573

[Complaint Process](#)

Rhode Island

Commissioner of Higher
Education
Rhode Island Office of Higher
Education

Shepard Building, Suite 524
80 Washington Street
Providence, RI 02903
Telephone: 401-456-6008

[Complaint Process](#)

South Carolina	South Carolina Commission on Higher Education Academic Affairs & Licensing	1122 Lady St., Suite 300 Columbia, SC 29201 Telephone: 803-737-2260 Fax: 803-737-2297
		Complaint Form
South Dakota	South Dakota Board of Regents	306 E. Capitol Ave., Suite 200 Pierre, SD 57501
		Complaint Form
Tennessee	Tennessee Higher Education Commission	Division of Postsecondary State Authorization 404 James Robertson Parkway, Suite 1900 Nashville, TN 37243 Telephone: 615-741-3605
		Complaints
Texas	Texas Higher Education Coordinating Board	College Readiness & Success Division P.O. Box 12788 Austin, TX 78711-2788 Telephone: 512-427-6101
		Complaint Process
Utah	Utah Division of Consumer Protection	Complaint Process
Vermont	Vermont Department of Education	120 State Street Montpelier, VT 05620-2501 Telephone: 802-828-3135
		Complaint Process
Virginia	Virginia State Council of Higher Education	101 N. 14th St., 10th Floor James Monroe Bldg.

Richmond, VA 23219
Telephone: 804-225-2600

[Complaint Process](#)

Washington

Washington Workforce Training
and Education Coordinating
Board

[Complaint Process](#)

West Virginia

West Virginia Higher Education
Policy Commission
Community & Technical College
System of West Virginia

1018 Kanawha Blvd. East, Suite 700
Charleston, WV 25301
Telephone: 304-558-4016

[Complaint Process](#)

Wisconsin

Wisconsin Educational Approval
Board

[Complaint Process](#)

Wyoming

Wyoming Department of
Education

Hathaway Building, 2nd Floor
2300 Capitol Avenue
Cheyenne, WY 82002-0050

[Complaint Form](#)