

Students residing outside of North Carolina while taking online courses at Tri-County may also file a complaint with their state. Below is a list of agencies in each state responsible for handling complaints regarding out-of-state distance education programs:

State	Agency	Contact information
<b>Alabama</b>	Alabama Department of Postsecondary Education	P.O. Box 302000 Montgomery, AL 36130-2000 Telephone: 334-242-1998 Fax: 334-242-0268  <a href="#">Complaint Process</a>
<b>Alaska</b>	Alaska Commission on Postsecondary Education	P.O. Box 110505 Juneau, AK 99811-0505  <a href="#">Complaint Process</a>
<b>Arizona</b>	Arizona State Board for Private Postsecondary Education	1400 W. Washington St. Phoenix, AZ 85007  <a href="#">Complaint Form</a>
<b>Arkansas</b>	Arkansas Department of Higher Education	423 Main St., Suite 400 Little Rock, AR 72201 <a href="mailto:ICAC@adhe.edu">ICAC@adhe.edu</a> <a href="#">Complaint Form</a>
<b>California</b>	Bureau for Private Postsecondary Education	P.O. Box 980818 W. Sacramento, CA 95798-0818 <a href="mailto:bppe@dca.ca.gov">bppe@dca.ca.gov</a> <a href="#">Complaint Form</a>
<b>Colorado</b>	Colorado Department of Higher Education	1560 Broadway, Suite 1600 Denver, CO 80202  <a href="#">Complaint Process</a>

<b>Connecticut</b>	Office of Higher Education	61 Woodland Street Hartford, CT 06105-2326 Telephone: 860-947-1822
		<a href="#">Complaint Process</a>
<b>Delaware</b>	Delaware Department of Education	Delaware Higher Education Office Teacher and Administrator Quality John W. Collette Resource Center 35 Commerce Way Dover, DE 19904 Telephone: 302-857-3388
<b>District of Columbia</b>	District of Columbia Education Licensure Commission	810 First Street, NE 9th Floor Washington, DC 20002
		<a href="#">Complaint Process</a>
<b>Florida</b>	Florida Department of Education	Commission for Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Fax: 850-245-3238 <a href="mailto:cieinfo@fldoe.org">cieinfo@fldoe.org</a> <a href="#">Complaint Process</a>
<b>Georgia</b>	Nonpublic Postsecondary Education Commission	2082 East Exchange Place, Suite 220 Tucker, GA 30084-5305 Telephone: 770-414-3300 Fax: 770-414-3309
		<a href="#">Complaint Process</a>
<b>Hawaii</b>	Hawaii Post-secondary Education Authorization Program	P.O. Box 541 Honolulu, HI 96809
		<a href="#">Complaint Form</a>
<b>Idaho</b>	Idaho Board of Education	650 West State Street P.O. Box 83720 Boise, ID 83720-0037

Telephone: 208-334-2270  
Fax: 208-334-2632

[Complaint Process](#)

<b>Illinois</b>	Illinois Board of Higher Education	1 N Old State Capitol Plaza, Suite 333 Springfield, IL 62701-1377 Institutional Complaint Hotline: 217-782-2551
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[Complaint Process](#)

<b>Indiana</b>	Indiana Board for Proprietary Education	Telephone: 317-464-4400
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[Complaint Process](#)

<b>Iowa</b>	Iowa College Student Aid Commission	430 East Grand Ave. 5th Floor Des Moines, IA 50309-1920 Telephone: 515-725-3400
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[Complaint Process](#)

<b>Kansas</b>	Kansas Board of Regents	1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368 Telephone: 785-296-3421
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[Complaint Process](#)

<b>Kentucky</b>	Kentucky Council on Postsecondary Education	Director of Postsecondary Licensing Council on Postsecondary Education 1024 Capitol Center Dr. Suite 320 Frankfort, KY 40601
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[Complaint Process](#)

<b>Louisiana</b>	Louisiana Board of Regents  Consumer Protection Division Office of the Attorney General	Consumer Protection Division Office of the Attorney General P.O. Box 94005
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Baton Rouge, LA 70804-9005  
Telephone: 1-800-351-4889

[Complaint Process](#)

**Maine**

State of Maine  
Department of Education

23 State House Station  
Augusta, Maine, 04333-0023

[Complaint Form](#)

**Maryland**

Maryland Higher Education  
Commission

Office of the Attorney General, Consumer  
Protection Division  
200 St. Paul Place  
Baltimore, MD 21202

[Complaint Process](#)

**Massachusetts**

Massachusetts Board of Higher  
Education

One Ashburton Place  
Room 1401  
Boston, MA 02108

[Complaint Process](#)

**Michigan**

State of Michigan

Department of Licensing & Regulatory  
Affairs  
Corporations, Securities & Commercial  
Licensing Bureau  
Administrative Services Section-  
Complaint Intake  
P.O. Box 30018  
Lansing, MI 48909

[Complaint Form](#)

**Minnesota**

Registration & Licensing  
Minnesota Office of Higher  
Education

1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108  
Telephone: 1-800-657-3866

[Complaint Process](#)

<b>Mississippi</b>	Mississippi Commission on College Accreditation	3825 Ridgewood Road Jackson, MS 39211-6453 Telephone: 601-432-6372 Fax: 601-432-6225	<a href="#">Complaint Process</a>
<b>Missouri</b>	Missouri Department of Higher Education	205 Jefferson Street P.O. Box 1469 Jefferson City, MO 65102-1469 Telephone: 1-800-473-6757 Fax: 573-751-6635	<a href="#">Complaint Info</a>
<b>Montana</b>	Montana University System Office of the Commissioner of Higher Education	2500 Broadway P.O. Box 203201 Helena, MT 59620-3201 Telephone: 406-444-6570	<a href="#">Complaint Process</a>
<b>Nebraska</b>	Nebraska Coordinating Commission for Postsecondary Education	P.O. Box 95005 Lincoln, NE 68509-5005 Telephone: 402-471-2847	<a href="#">Filing a Complaint</a>
<b>Nevada</b>	Nevada Commission on Postsecondary Education	8778 South Maryland Parkway, Suite 115 Las Vegas, NV 89123	<a href="#">Filing a Complaint</a>
<b>New Hampshire</b>	New Hampshire Department of Education, Division of Higher Education, Higher Education	101 Pleasant Street Concord, NH 03301 Telephone: 603-271-3494	<a href="#">Filing a Complaint</a>
<b>New Jersey</b>	New Jersey Secretary of Higher Education	20 West State Street, 4th Floor P.O. Box 542	

Trenton, NJ 08625-0542  
Telephone: 609-292-7225

[Complaint Process](#)

<b>New Mexico</b>	New Mexico Higher Education Department	2044 Galisteo St., Suite 4 Santa Fe, NM 87505 Telephone: 505-476-8400
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[Complaint Form](#)

<b>New York</b>	Office of College and University Evaluation New York State Education Department	89 Washington Ave., Room 969 EBA Albany, NY 12234 Telephone: 518-474-1551 Fax: 518-486-2779
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[Filing a Complaint](#)

<b>North Carolina</b>	University of North Carolina System Office	North Carolina Post-Secondary Education Complaints 150 Friday Center Drive Chapel Hill, NC 27517 <a href="mailto:studentcomplaint@northcarolina.edu">studentcomplaint@northcarolina.edu</a>
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Telephone: 919-962-4588

[Filing a complaint](#)

If you choose to mail a complaint, please use the following address:

Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001

<b>North Dakota</b>	Director of Distance Education & State Authorization	600 East Capital Ave. Bismarck, ND 58501-1217 Telephone: 701-328-2678
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[Filing a Complaint](#)

<b>Ohio</b>	Ohio Department of Higher Education	25 South Front Street Columbus, OH 43215 Telephone: 614-466-6000	<a href="#">Filing a Complaint</a>
<b>Oklahoma</b>	Oklahoma State Regents for Higher Education	655 Research Parkway, Suite 200 Oklahoma City, OK 73104 Telephone: 405-225-9100	<a href="#">Complaint Process</a>
<b>Oregon</b>	Higher Education Coordinating Commission	ATTN: Complaints-ODA 775 Court St. NE Salem, OR 97301 Telephone: 503-947-5716	<a href="#">Complaint Form</a>
<b>Pennsylvania</b>	Bureau of Postsecondary & Adult Education Pennsylvania Department of Education	333 Market Street, 12th Floor Harrisburg, PA 17126-0333	<a href="#">Complaint Form</a>
<b>Puerto Rico</b>	Puerto Rico Council on Higher Education	P.O. Box 19900 San Juan, PR 00910-1900 Telephone: 787-641-7100 Fax: 787-641-2573	
<b>Rhode Island</b>	Commissioner of Higher Education Rhode Island Office of Higher Education	Shepard Building, Suite 524 80 Washington Street Providence, RI 02903 Telephone: 401-456-6008	<a href="#">Complaint Process</a>
<b>South Carolina</b>	South Carolina Commission on Higher Education Academic Affairs & Licensing	1122 Lady St., Suite 300 Columbia, SC 29201	

Telephone: 803-737-2260  
Fax: 803-737-2297

[Complaint Form](#)

**South Dakota**

South Dakota Board of Regents

306 E. Capitol Ave., Suite 200  
Pierre, SD 57501

[Complaint Form](#)

**Tennessee**

Tennessee Higher Education  
Commission

Division of Postsecondary State  
Authorization  
404 James Robertson Parkway, Suite  
1900  
Nashville, TN 37243  
Telephone: 615-741-3605

[Complaints](#)

**Texas**

Texas Higher Education  
Coordinating Board

College Readiness & Success Division  
P.O. Box 12788  
Austin, TX 78711-2788  
Telephone: 512-427-6101

[Complaint Process](#)

**Utah**

Utah Division of Consumer  
Protection

[Complaint Process](#)

**Vermont**

Vermont Department of  
Education

120 State Street  
Montpelier, VT 05620-2501  
Telephone: 802-828-3135

[Complaint Process](#)

**Virginia**

Virginia State Council of Higher  
Education

101 N. 14th St., 10th Floor  
James Monroe Bldg.  
Richmond, VA 23219  
Telephone: 804-225-2600

[Complaint Process](#)



<b>Washington</b>	Washington Workforce Training and Education Coordinating Board	<a href="#">Complaint Process</a>
<b>West Virginia</b>	West Virginia Higher Education Policy Commission Community & Technical College System of West Virginia	1018 Kanawha Blvd. East, Suite 700 Charleston, WV 25301 Telephone: 304-558-4016  <a href="#">Complaint Process</a>
<b>Wisconsin</b>	Wisconsin Educational Approval Board	<a href="#">Complaint Process</a>
<b>Wyoming</b>	Wyoming Department of Education	Hathaway Building, 2nd Floor 2300 Capitol Avenue Cheyenne, WY 82002-0050  <a href="#">Complaint Form</a>

**State Authorization Complaints**